

Heavenly Mountain Vacations, LLC

Group Disclaimer

Welcome!

We look forward to your arrival and we hope you enjoy your Smoky Mountains vacation. Age limit minimum is 21 years or older, on selected cabins the age limit minimum is 25 years or older.

Heavenly Mountain Vacations requires a damage deposit for all cabins. At check in, this deposit is simply a "hold" and will not be processed as a charge unless needed. The deposit schedule is: 1 bedroom: \$200.00, 2 bedrooms: \$300.00, 3 bedrooms: \$400.00, 4 bedrooms: \$500.00, 6 bedrooms: \$700.00, 7 bedrooms: \$800.00, 8-12 bedrooms: \$1000.00. This deposit is made payable by credit card, with permission that the card will be automatically charged in the event of damage, vandalism and/or missing items.

We would like to ask your assistance, please advise your group of the following rules:

1. We require leaders and/or chaperones to be with the group whenever they are on property.
2. Please ask them to not play their televisions or radios too loudly.
3. Please remind them that there are others staying in the surrounding cabins who may be sleeping.
4. The group will be responsible for any damages incurred by its members or guest.
5. In the event that any complaints are received about an individual or your group, they will be warned one time by the management on duty. A second complaint received will result in your being contacted (as a group leader and/or chaperone).
6. If further complaints are received, you will be asked to vacate the property. Furthermore, you will be billed for any refunds or unit adjustments that Heavenly Mountain Vacations give our guests due to the behavior of your group or any member of it. The amount will be refunded to signee. This deposit is totally separated from the master account.
7. At Heavenly Mountain Vacations discretion, we may require and arrange for a security service to patrol your cabin. Your group will be charged for this service at \$150.00 per night per cabin.

Signee agrees to pay for all verifiable damages and/or lost revenue attributed to your group not covered by deposit and/or gives full permission to charge credit card for all verifiable damages including lost revenue. Please sign this letter and return it to us in recognition that you have read these rules and agree to abide by them. Thank you.

Sincerely,

Rebecca Jordan
General Manager

Deposit: _____

Credit Card # _____ Expiration Date _____

Group Name _____

Group Leader Signature _____

Date _____